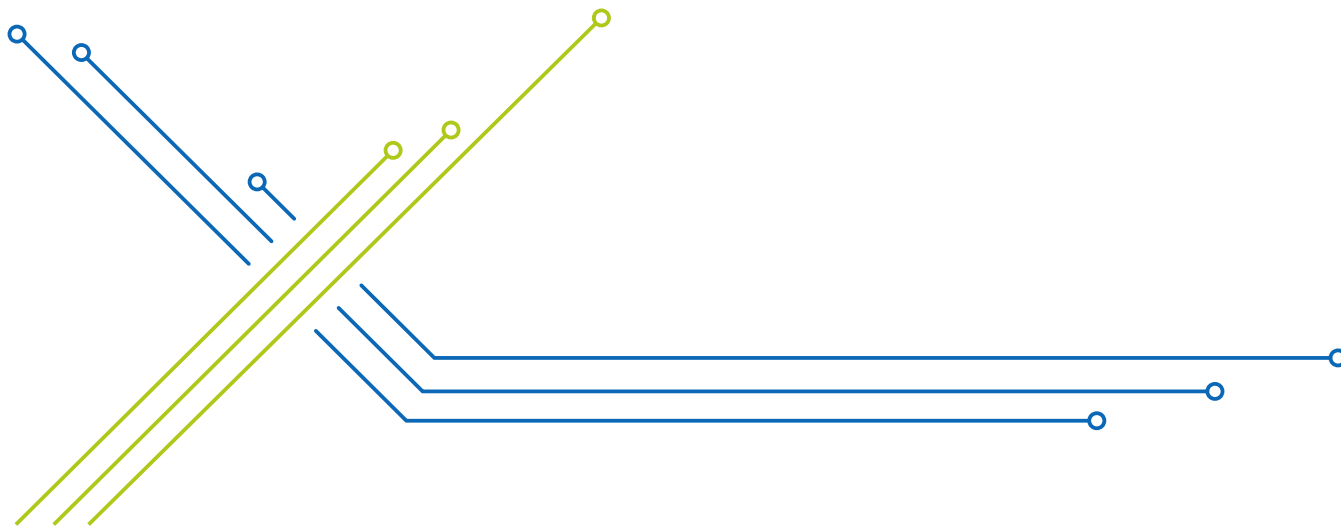


TP 1020

Swing Arm Mount HMI

INSTRUCTION MANUAL

Article number:	01-237-1020-E
Date of creation:	21.05.2026
Version date:	17.08.2026



Publisher:

SIGMATEK GmbH & Co KG
A-5112 Lamprechtshausen
Tel.: +43/6274/4321
Fax: +43/6274/4321-18

Email: office@sigmatek.at
www.sigmathek-automation.com

All rights reserved. No part of this work may be reproduced, edited using an electronic system, duplicated or distributed in any form (print, photocopy, microfilm or in any other process) without express permission.

We reserve the right to make changes in the content without notice. SIGMATEK GmbH & Co KG is not responsible for technical or printing errors in this handbook and assumes no responsibility for damages that occur through its use.

Swing Arm Mount HMI

TP 1020

The TP 1020 is an intelligent panel for visualizing, operating and monitoring automated processes. Process diagnostics is therewith simplified.

A projective capacitive touch screen serves as the input medium for process data and parameters. The output is shown on a 10.1" TFT color display.

With the LASAL visualization tool, graphics can be created on the PC, then stored and displayed on the handheld operating panel.

The available interfaces can be used to exchange process data or configure the multi-touch terminal.

The operating system, application and application data are stored on the internal storage medium.

Additionally, an integrated UPS ensures continued operation during short-term power interruptions.

The pendant arm mounting enables flexible and space-saving positioning of the panel.



Table of Contents

1 Introduction	4
1.1 Target Group/Purpose of this Operating Manual	4
1.2 Important Reference Documentation	4
1.3 Contents of Delivery	4
2 Basic Safety Directives	5
2.1 Symbols Used	5
2.2 Disclaimer	6
2.3 General Safety Directives	6
2.4 Software/Training	7
3 Standards and Directives	8
3.1 Directives	8
3.1.1 EU Declaration of Conformity	8
4 Type Plate	9
5 Technical Data	10
5.1 Performance Data	10
5.2 Electrical Requirements	11
5.3 Temperature Sensor	11
5.4 Display	12
5.5 Control Unit	13
5.6 Minimum Distance between Operating Elements for Multi-touch Applications	14
5.7 Input	14
5.8 Environmental Conditions	15
5.9 Miscellaneous	15
6 Interfaces	16
6.1 Rear Connectors	16
6.1.1 X1: Supply (4-pin Phoenix RM 3.5)	16
6.1.2 X2: Headphone Connection (3.5 mm jack)	16
6.1.3 X3, X4, X7, X8: USB 3.0 Host (Type A)	16
6.1.4 X5, X6: Ethernet 1, 2 (10/100/1000 Mbit/s) (RJ45)	17
6.1.5 X9:HDMI	18
6.2 Applicable Connectors	18

6.3 Status Display LEDs	19
7 Mechanical Dimensions	20
8 Assembly/Installation	21
8.1 Check Contents of Delivery	21
8.2 Mounting Instructions	21
9 Wiring	22
9.1 Grounding	22
9.2 Shielding	22
9.3 ESD Protection	22
9.4 USB Interface	22
10 Process Diagram	23
11 Status and Error Messages	24
12 Transport/Storage	32
13 Storage	33
14 Maintenance	34
14.1 Cleaning and Disinfecting the Touch Screen	34
14.2 Service	34
14.2.1 Calibrating the Touch Screen	35
14.3 Repair	35
15 Buffer Battery	36
15.1 Data Retention Battery Change	36
16 Display „Burn-In“ Effect	37
16.1 Screen Saver	37
17 Disposal	38
18 Accessories	39
18.1 Touch Pen	39
18.2 Interface Cover	39
18.3 Battery	39
19 Application Information	40
19.1 Storage Media	40
19.1.1 Create Boot Media (Make Bootdisk)	40
19.1.2 Lifetime Calculation (Flash Media Lifetime Calculation)	41

1 Introduction

1.1 Target Group/Purpose of this Operating Manual

This operating manual contains all information required for the operation of the product.

This operating manual is intended for:

- Project planners
- Technicians
- Commissioning engineers
- Machine operators
- Maintenance/test technicians

General knowledge of automation technology is required.

Further help and training information, as well as the appropriate accessories can be found on our website www.sigmatek-automation.com.

Our support team is happily available to answer your questions or assist you in case of any issues. Please see our website for our hotline number and business hours.

1.2 Important Reference Documentation

- HW IP Address Settings

This and additional documents can be downloaded from our website or obtained through support.

1.3 Contents of Delivery

1x TP 1020

1x 4-pin Phoenix connector plug

2 Basic Safety Directives

2.1 Symbols Used

The following symbols are used in the operator documentation for warning and danger messages, as well as informational notes.

DANGER



Danger indicates that death or serious injury **will occur**, if the specified measures are not taken.

→ To avoid death or serious injuries, observe all guidelines.

Danger indique une situation dangereuse qui, faute de prendre les mesures adéquates, **entraînera** des blessures graves, voire mortelles.

→ Respectez toutes les consignes pour éviter des blessures graves, voire mortelles.

WARNING



Warning indicates that death or serious injury **can** occur, if the specified measures are not taken.

→ To avoid death or serious injuries, observe all guidelines.

Avertissement d'une situation dangereuse qui, faute de prendre les mesures adéquates, **entraînera** des blessures graves, voire mortelles.

→ Respectez toutes les consignes pour éviter des blessures graves, voire mortelles.

CAUTION



Caution indicates that moderate to slight injury **can** occur, if the specified measures are not taken.

→ To avoid moderate to slight injuries, observe all guidelines.

Attention indique une situation dangereuse qui, faute de prendre les mesures adéquates, **peut** entraîner des blessures assez graves ou légères.

→ Respectez toutes les consignes pour éviter des blessures graves, voire mortelles.

CAUTION



Danger for ESD-sensitive components.

Les signes de danger pour les composants sensibles aux décharges électrostatiques.

INFORMATION



INFORMATION

→ Provides important information on the product, handling or relevant sections of the documentation, which require particular attention.

2.2 Disclaimer

The contents of this operating manual were prepared with the greatest care. However, deviations cannot be ruled out. This operating manual is regularly checked and required corrections are included in the subsequent versions. The machine manufacturer is responsible for the proper assembly, as well as device configuration. The machine operator is responsible for safe handling, as well as proper operation.

The current operating manual can be found on our website. If necessary, contact our support.

Subject to technical changes, which improve the performance of the devices. The following operating manual is purely a product description. It does not guarantee properties under the warranty.

Please thoroughly read the corresponding documents and this operating manual before handling a product.

SIGMATEK GmbH & Co KG is not liable for damages caused through, non-compliance with these instructions or applicable regulations.

2.3 General Safety Directives

The Safety Directives in the other sections of this operating manual must be observed. These instructions are visually emphasized by symbols.

According to EU Directives, the operating manual is a component of a product. This operating manual must therefore be accessible in the vicinity of the machine since it contains important instructions. This operating manual should be included in the sale, rental or transfer of the product, or its online availability indicated.

INFORMATION



Operate the unit with devices and accessories approved by SIGMATEK only.

CAUTION



Handle the device with care and do not drop or let fall.
Prevent foreign bodies and fluids from entering the device.
The device must not be opened!

Manipulez l'appareil avec précaution et ne le laissez pas tomber.
Empêchez les corps étrangers et les liquides de pénétrer dans l'appareil.
L'appareil ne doit pas être ouvert!

If the device does not function as intended or has damage that could pose a danger, it must be replaced!

En cas de fonctionnement non conforme ou de dommages pouvant entraîner des risques, l'appareil doit être remplacé !

For your own safety and that of others, compliance with the environmental conditions is essential.

Pour votre propre sécurité et celle des autres, le respect des conditions environnementales est essentiel.

INFORMATION

Hardware and software features (application-specific data) can be found in chapter 19 Application Information.

2.4 Software/Training

The application is created with the software LASAL CLASS 2 and LASAL SCREEN Editor / VISU Designer (HTML5).

Training for the LASAL development environment, with which the product can be configured, is provided. Information on our training schedule can be found on our website.

3 Standards and Directives

3.1 Directives

The product was constructed in compliance with the following European Union directives and tested for conformity.

3.1.1 EU Declaration of Conformity



EU Declaration of Conformity

The product TP 1020 conforms to the following European directives:

- 2014/30/EU Electromagnetic Compatibility (EMC Directive)
- 2011/65/EU “Restricted use of certain hazardous substances in electrical and electronic equipment” (RoHS Directive)

The EU Conformity Declarations are provided on the SIGMATEK website. They can be found in the download area of the respective product.

4 Type Plate

The type plate provides information about the product's features. The type plate shown here is only an example.

QR-Code	HW: X.XX SW: XX.XX.XXX
	Safety Version: SXX.XX.XX
Serial No.	SIGMATEK GMBH & CO KG
	Sigmathekstrasse 1 A-5112 LAMPRECHTSHAUSEN
Article Number	Product Name Short Name

HW: Hardware version
FS: Safety version number
FW: Firmware version
LD: Logic device version
QR-Code: Serial number

5 Technical Data

5.1 Performance Data

Processor	Intel® Celeron J6412
Processor cores	4 ¹⁾
Processor clock	4x 2 GHz (2.6 GHz Burst Mode)
Internal program and data memory (RAM)	min. 4-Gbyte (DDR4)
Internal remnant data memory	512-kByte
Internal storage device	128-Gbyte M.2 SSD (1:1 formatted ~3k P/E cycles)
Optional memory expansion	no
Graphic	Intel® UHD Graphic Gen10
Interfaces	2x Ethernet (10/100/1000) 4x USB 3.0 Host Type A
Internal interface connections and devices	1x internal UPS (approx. 2 s buffer time)
Operating components	no
Signal generator	no
Display Resolution	10.1" TFT color display WXGA 1280 x 800 pixels
Operating field	Touch screen (multi-touch, projective capacitive)
Status LEDs	yes (1x red)
Real-time clock	yes (battery buffered)
Cooling	passive

¹⁾ Attention: When programming on multi-core CPUs (with LASAL), particular focus must be placed on thread security!

5.2 Electrical Requirements

Supply voltage	+24 V DC $\pm 20\%$ (SELV/PELV) UL: NEC Class 2	
Protection class	III	
Current consumption of power supply (+24 V)	typically 0.8 A (with no external devices connected)	maximum 1.2 A (with external devices connected)
Inrush current without current-limiting supply	6.72 A for 134 μ s	
Inrush current with 24 V/10 A fixed voltage supply	2.1 A for 6.5 s	

INFORMATION



For USA and Canada:

Only suitable for connection to secondary isolated power supply rated 24 V DC, class 2 or fuse rated max. 4 A in accordance with UL 248 shall be connected in the field between the supply source and device terminals.

If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

5.3 Temperature Sensor

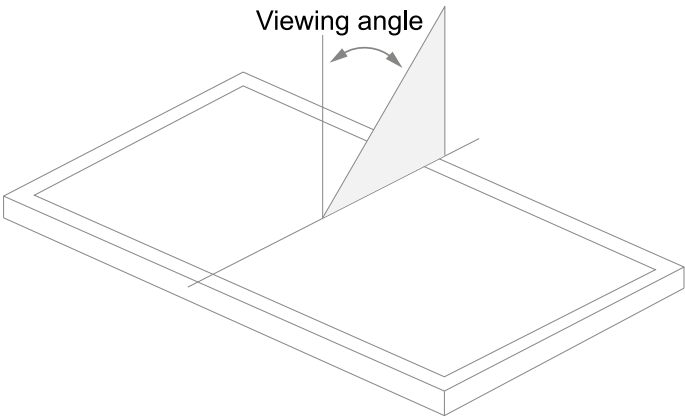
One temperature sensor is installed in TP 1020. These can be read out via the software.

- Core temperature CPU core (max. 105 °C)

5.4 Display

Type	10.1" TFT color display
Resolution	WXGA 1280 x 800 pixels
Color depth	24-Bit RGB
LCD mode	normally black ¹⁾
LCD Polarizer	transmissive ²⁾
Pixel size	0.1692 x 0.1692 mm
Active range	216.58 x 135.36 mm
Backlighting	LED
Contrast ratio	typically 1000:1
Brightness	typically 300 cd/m ²
Angle CR ≥ 10	left, right, up, bottom typically 80° ³⁾
Life span	By compliance with the ambient conditions, the brightness of the display sinks after 30.000 operating hours to 50 % of the original brightness.

Due to the manufacturing process, individual pixel errors cannot be excluded to 100 % and therefore do not constitute a reduction in quality.



1) If there is no display data, the display remains black when the backlighting is on.
 2) Display technology, with which display backlighting is used.
 3) The viewing angle is measured from the normal to the display surface.

5.5 Control Unit

Operating field	Touch screen (multi-touch, projective capacitive)
Maximum number of fingers	5
The operation with thin gloves	yes
SIGMATEK Touch pen (passive)	yes
Handwriting recognition	no
Ball of the thumb recognition	no
Water spray recognition ¹⁾	yes
Water detection ²⁾	no
Cleaning	see chapter 14.1 Cleaning and Disinfecting the Touch Screen

INFORMATION



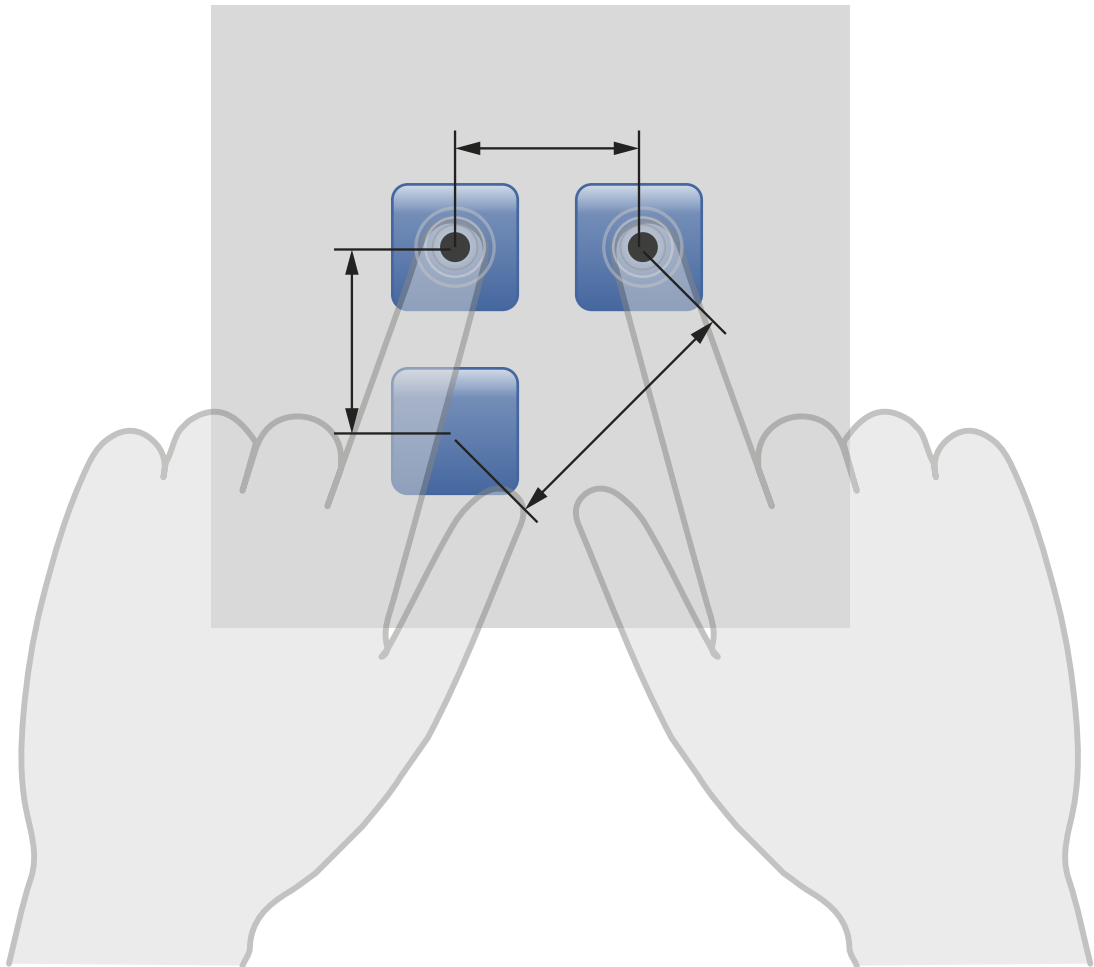
The device must always be grounded or with cable-connected devices, the mass must be connected correctly to ensure stable function of the touch screen. The touch function may still have to be individually adapted to the respective environmental conditions.

¹⁾ Detects individual water droplets on the touch screen and remains operable.

²⁾ Detects a large amount of water on the touch screen and deactivates it.

5.6 Minimum Distance between Operating Elements for Multi-touch Applications

To guarantee smooth operation with multi-touch applications, buttons and control elements that should be operated at the same time must have a realistic minimum clearance.



INFORMATION



The size of the buttons and operating elements directly affect the operability of the application. Small operating elements should therefore be avoided.

5.7 Input

Input	Multi-touch screen (PCAP)
-------	---------------------------

5.8 Environmental Conditions

Storage temperature	-10 ... +70 °C	
Environmental temperature	0 ... +45 °C	
Humidity	10-95 %, non-condensing	
Installation altitude above sea level	0-2000 m without derating > 2000 m up to a maximum of 5000 m with derating of the maximum environmental temperature by 0.5 °C per 100 m	
Operating conditions	pollution degree 2	
Noise emissions	≤ 70 dB	
EMC resistance	EN 61000-6-2 (industrial area)	
EMC noise generation	EN 61000-6-4 (industrial area)	
Vibration resistance	EN 60068-2-6	3.5 mm from 5-8.4 Hz 1 g from 8.4-150 Hz
Shock resistance	EN 60068-2-27	15 g (147.15 m/s ²)
Protection type	EN 60529	Front: IP65 Rear: IP20 (without interface cover*) IP54 (with interface cover*)

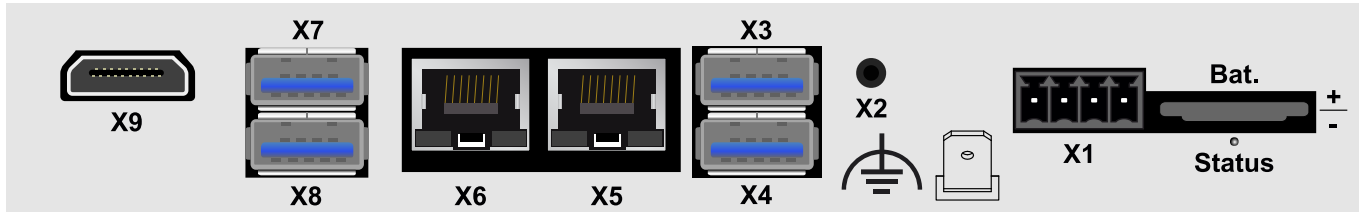
*see chapter 18.2 Interface Cover

5.9 Miscellaneous

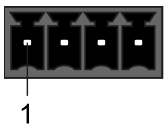
Article number	01-237-1020	
Operating system	Salamander	
Default IP address	10.10.150.1	
Printed circuit board coating	no	
Approvals	CE	yes
	UL	designed according to UL
	Functional Safety	no
	UKCA	no

6 Interfaces

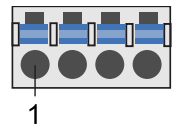
6.1 Rear Connectors



6.1.1 X1: Supply (4-pin Phoenix RM 3.5)



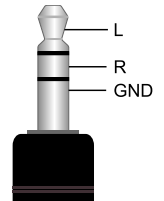
Pin	Function
1	+24 V DC
2	+24 V DC
3	GND
4	GND



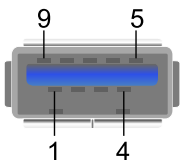
6.1.2 X2: Headphone Connection (3.5 mm jack)



Pin	Function
L	Stereo left
R	Stereo right
GND	GND



6.1.3 X3, X4, X7, X8: USB 3.0 Host (Type A)



Pin	Function
1	+5 V, $I_{out,max} = 900 \text{ mA}$
2	D-
3	D+
4	GND
5	SSRx-
6	SSRx+
7	GND_DRAIN
8	SSTx-
9	SSTx+

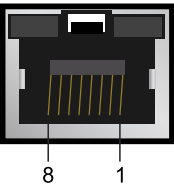
INFORMATION



It should be noted that many of the USB devices on the market do not comply with USB specifications; this can lead to device malfunctions. This may cause the device to malfunction. It is also possible that these devices will not be detected at the USB port or function correctly. It is therefore recommended that every USB stick or USB supply be tested before actual use.

6.1.4 X5, X6: Ethernet 1, 2 (10/100/1000 Mbit/s) (RJ45)

Ethernet 1 = X6 / Ethernet 2 = X5



Pin	Function
1	DA+
2	DA-
3	DB+
4	DC+
5	DC-
6	DB-
7	DD+
8	DD-

INFORMATION



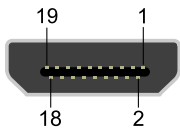
Only for use in LAN, not for connection to telecommunication circuits.

INFORMATION



Problems can arise if a control is connected to an IP network, which contains modules that are not running with a SIGMATEK operating system. With such devices, Ethernet packets could be sent to the control with such a high frequency (i.e. broadcasts), that the high interrupt load could cause a real-time runtime error or runtime error. By configuring the packet filter (Firewall or Router) accordingly however, it is possible to connect a network with SIGMATEK hardware to a third party network without triggering the error mentioned above.

6.1.5 X9:HDMI



Pin	Function
1	TMDS Data2+
2	GND
3	TMDS Data2-
4	TMDS Data1+
5	GND
6	TMDS Data1-
7	TMDS Data0+
8	GND
9	TMDS Data0-
10	TMDS Clock+
11	GND
12	TMDS Clock-
13	CEC
14	n.c.
15	SCL
16	SDA
17	GND
18	+5 V
19	Hot Plug Detect

n.c. = do not use

INFORMATION



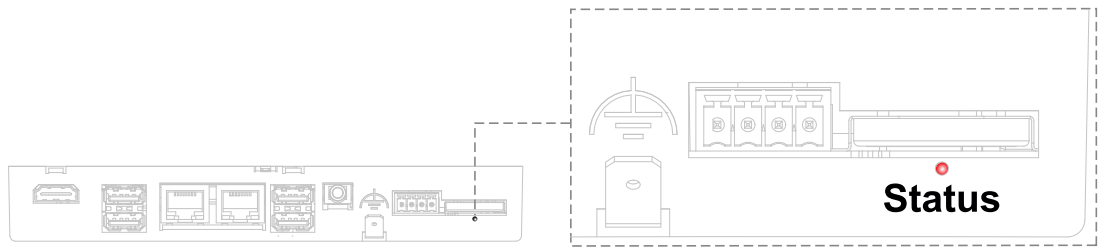
The integrated 10.1" display uses a panel with a native portrait orientation. Therefore, the image is displayed rotated by 90° on a connected HDMI monitor.

6.2 Applicable Connectors

- X1:** 4-pin Phoenix plug with spring terminal FMC 1.5/ 4-ST-3,5 (included with delivery)
- X3, X4, X7, X8:** USB 9-pin, Type A (downstream connector) (not included with delivery)
- X5, X6:** 8-pin RJ45 (not included with delivery)
- X9:** 19-pin HDMI plug (not included with delivery)

6.3 Status Display LEDs

There is 1 status LED above the battery for diagnostic purposes.



Status	Color	Condition	Description
Battery status	red	ON	Battery nearly empty, replace soon
		OFF	Battery OK

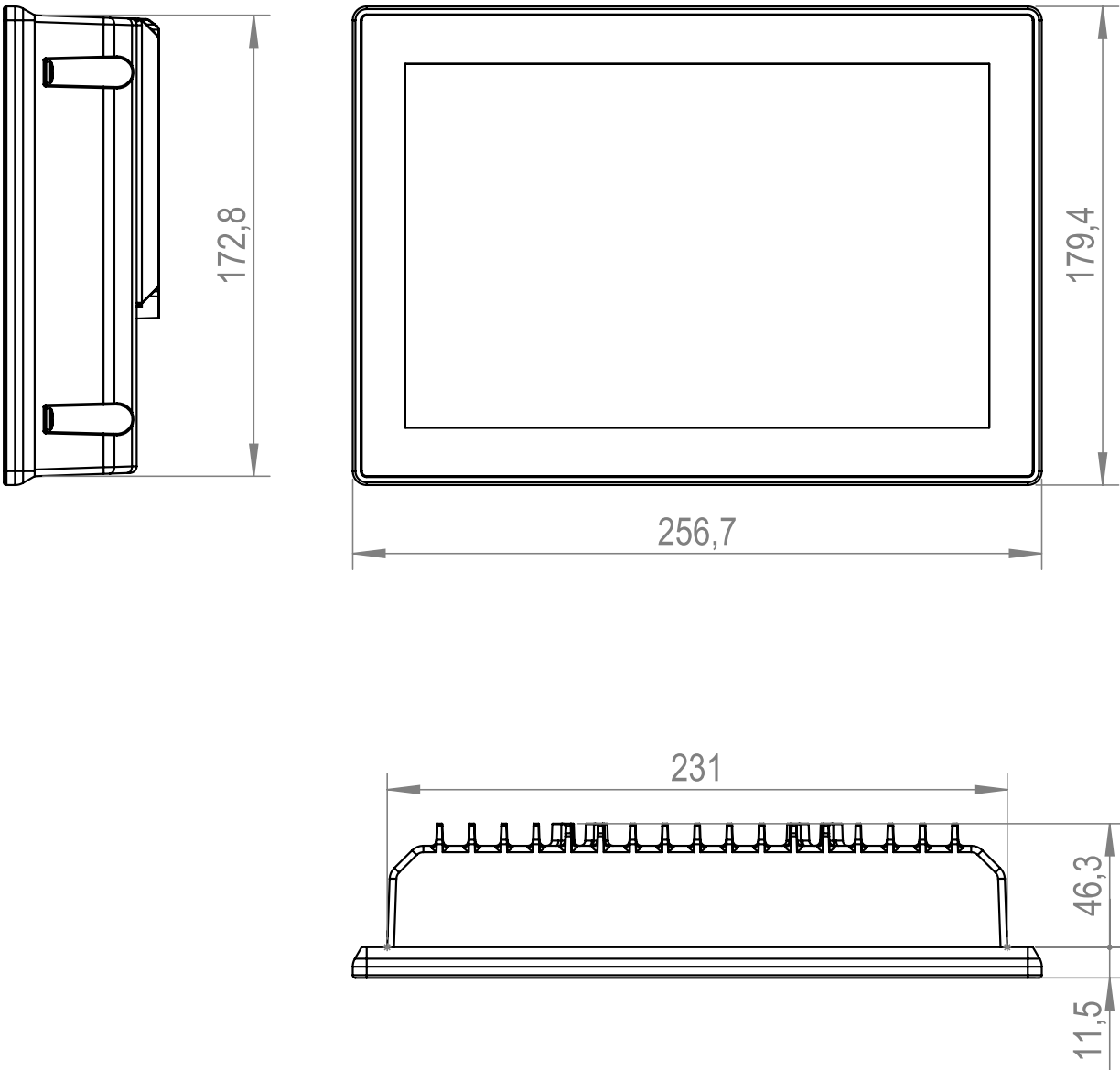
INFORMATION



Once the battery status LED illuminates red, maintaining the correct time while the unit is switched off can no longer be guaranteed.

Battery replacement is recommended every two years.

7 Mechanical Dimensions



Dimensions	256.7 x 179.4 x 57.8 mm (W x H x D)
Material	Housing: natural aluminum Color: black Front: glass black 1.1 mm
Weight	2.05 kg

8 Assembly/Installation

8.1 Check Contents of Delivery

Ensure that the contents of the delivery are complete and intact. See chapter 1.3 Contents of Delivery.

INFORMATION



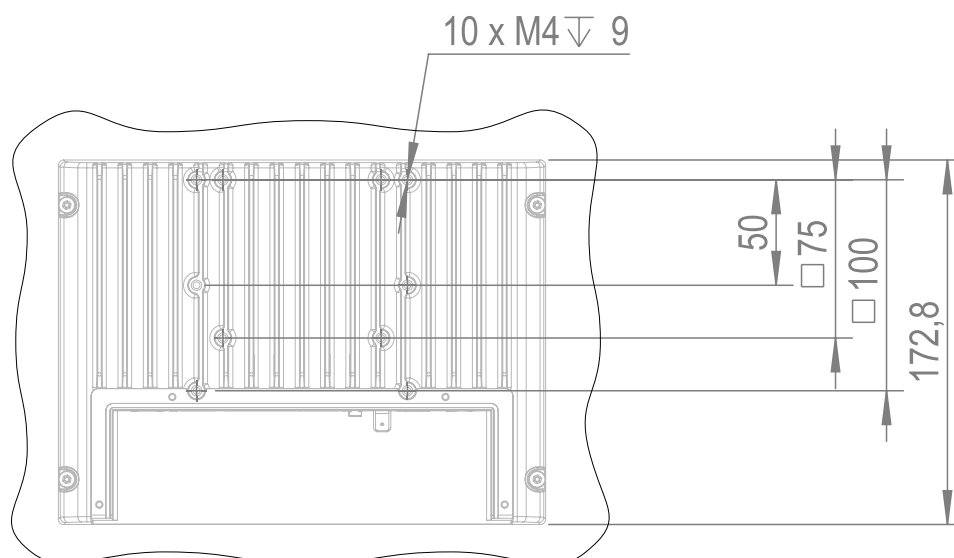
On receipt and before initial use, check the device for damage. If the device is damaged, contact our customer service and do not install the device in your system.

Damaged components can disrupt or damage the system.

8.2 Mounting Instructions

The device is designed for a swing arm mount. It can be mounted on a swing arm using a VESA bracket.

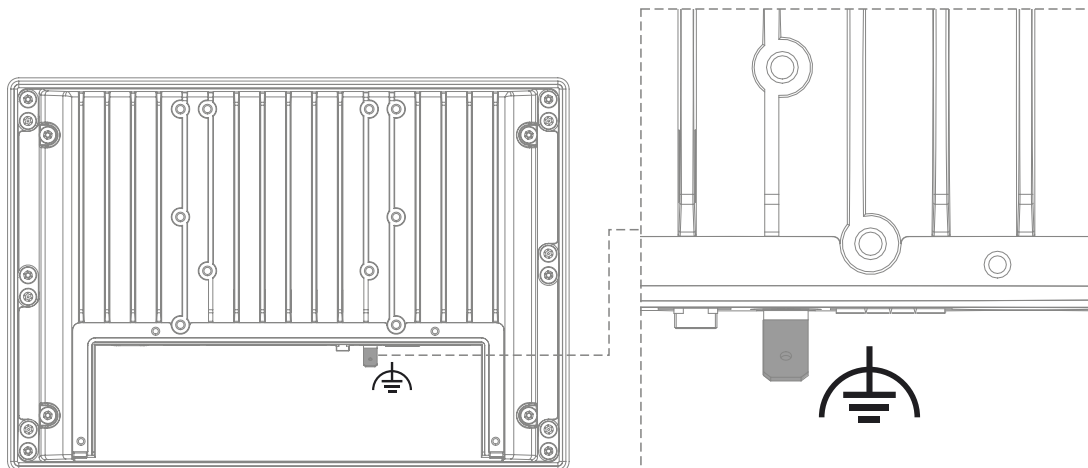
- Locking screws: M4 - 8.8, 4 Stk. Mindesteinschraubtiefe 7 mm
- Maximum screw depth: 9 mm
- Tightening torque: max. 2.4-2.9 Nm
- Secure screws against loosening (e.g. screw-lock lacquer)



9 Wiring

9.1 Grounding

The device must be grounded via the blade terminal provided. In addition, ensure that when installing into the control cabinet, a large grounding surface is provided. It is important to establish a low-Ohm connection to ground to ensure error-free function. The ground connection must be made with the maximum wire cross-section and largest (electrical) surface possible. The cable length of the ground connection must also be kept as short as possible.



9.2 Shielding

For Ethernet, CAT5e (STP - Shielded Twisted Pair) cables are recommended. The cable shielding is connected to ground via the connector. Noise signals can then be prevented from reaching the electronics and affecting the function.

9.3 ESD Protection

CAUTION



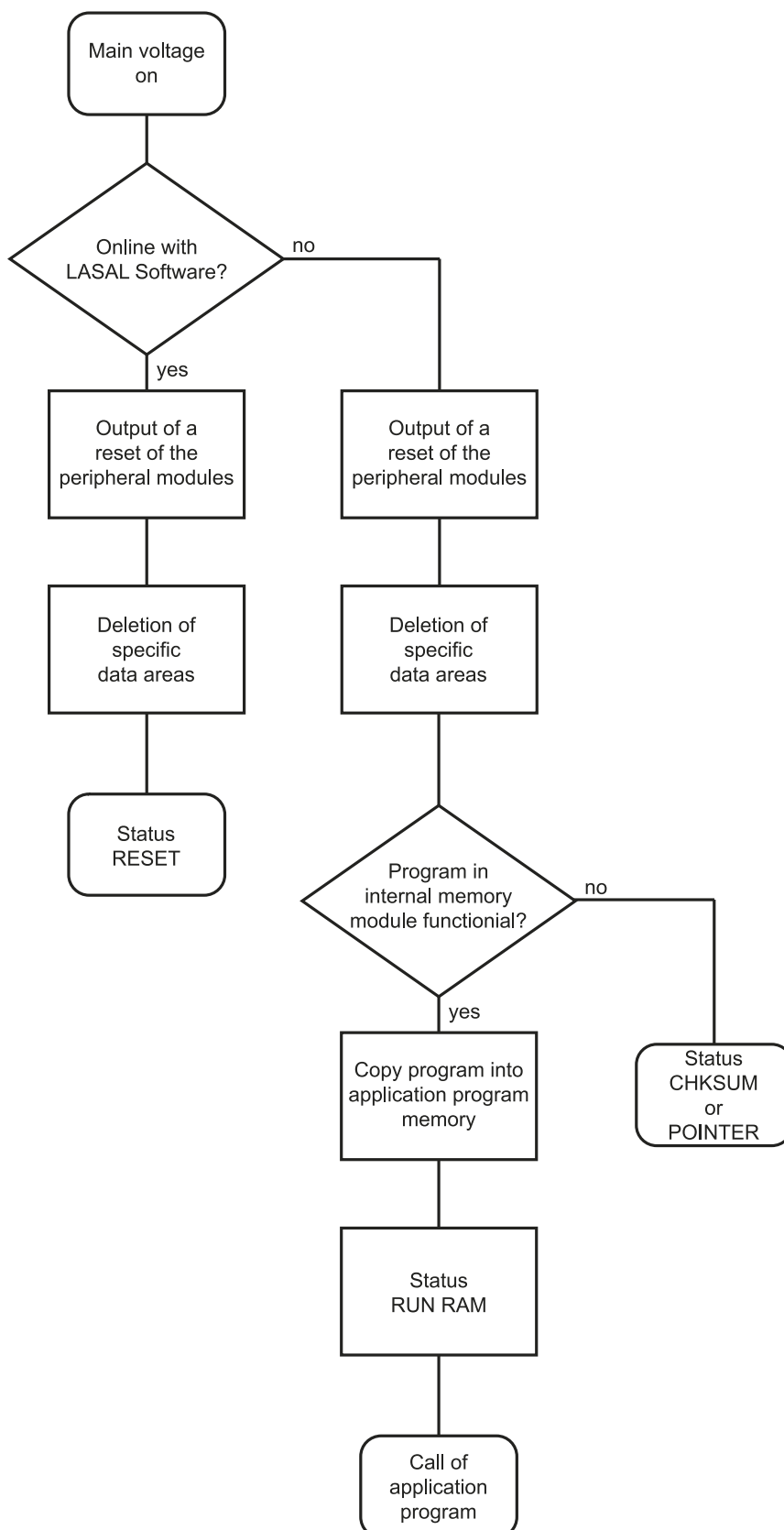
The operator must ensure that no ESD interference affects the product.

L'opérateur doit s'assurer qu'aucune interférence due à des décharges électrostatiques n'affecte le produit.

9.4 USB Interface

The product has a USB interface. This interface can be used to connect various USB devices (keyboard, mouse, storage media, hubs, etc.). Several USB devices can be connected using a hub, which are then fully functional.

10 Process Diagram



11 Status and Error Messages

Status and error messages are shown in the status test of the LASAL CLASS software. POINTER or CHKSUM messages can also be shown on the screen.

Number	Message	Definition	Cause/Solution
00	RUN RAM	The user program is currently running in RAM. The display is not affected.	Info
01	RUN ROM	The user program stored in the program memory module was loaded into the RAM and is currently running. The display is not affected.	Info
02	RUNTIME	The total time for all cyclic objects exceeds the maximum time; the time can be configured using 2 system variables: ■ Runtime: Remaining time ■ SWRuntime: Preset value for runtime counter	Solution: ■ Optimize the application's cyclic task. ■ Use higher capacity CPU. ■ Configure preset value
03	POINTER	Incorrect program pointers were detected before running the user program	Possible Causes: ■ The program memory module is missing, not programmed or defective. ■ The program in the user program memory (RAM) is not executable. ■ The buffer battery has failed. ■ The user program has overwritten a software error. Solution: ■ Reprogram the memory module, if the error reoccurs exchange the module. ■ Exchange the buffering battery ■ Correct programming error
04	CHKSUM	An invalid checksum was detected before running the user program.	Cause/Solution: s. POINTER

Number	Message	Definition	Cause/Solution
05	WATCHDOG	The program was interrupted via the watchdog logic.	Possible Causes: ■ User program interrupts blocked over a longer period of time (STI command forgotten). ■ Programming error in a hardware interrupt. ■ INB, OUTB, INW, OUTW instructions used incorrectly. ■ The processor is defective. Solution: ■ Correct programming error. ■ Exchange CPU
06	GENERAL ERROR	General error An error has occurred while stopping the application via the online interface.	This error occurs only during the development of the operating system.
07	PROM DEFECT	An error has occurred while programming the memory module.	Causes: ■ The program memory module is defective. ■ The user program is too large. ■ The program memory module is missing. Solution: ■ Exchange the program memory module
08	RESET	The CPU has received the reset signal and is waiting for further instructions. The user program is not processed.	Info
09	WD DEFECT	The hardware monitoring circuit (watchdog logic) is defective. After power-up, the CPU checks the watchdog logic function. If an error occurs during this test, the CPU deliberately enters an infinite loop from which no further instructions are accepted.	Solution: ■ Exchange CPU
10	STOP	The program was stopped by the programming system.	
11	PROG BUSY	Reserved	
12	PROGRAM LENGTH	Reserved	
13	PROG END	A memory module was successfully programmed.	Info
14	PROG MEMO	The CPU is currently programming the memory module.	Info

Number	Message	Definition	Cause/Solution
15	STOP BRKPT	The CPU was stopped by a breakpoint in the program.	Info
16	CPU STOP	The CPU was stopped by the programming software.	Info
17	INT ERROR	The CPU has triggered a false interrupt and stopped the user program or has encountered an unknown instruction while running the program.	Causes: ■ A nonexistent operating system was used. ■ Stack error (uneven number of PUSH and POP instructions). ■ The user program was interrupted by a software error. Solution: ■ Correct programming error.
18	SINGLE STEP	The CPU is in single step mode and is waiting for further instructions.	Info
19	READY :	A module or project has been sent to the CPU and it is ready to run the program.	Info
20	LOAD	The program is stopped and the CPU is currently receiving a new module or project.	Info
21	INVALID MODULE	The CPU has received a module that does not belong to the project.	Solution: ■ Recompile and download the entire project
22	MEMORY FULL	The operating system memory (heap) is too small. No memory could be reserved while calling an internal function or an interface function is called from the application.	Causes: ■ Memory is only allocated but not released. Solution: ■ Clear memory
23	NOT LINKED	When starting the CPU, a missing module or a module that does not belong to the project was detected.	Solution: ■ Recompile and download the entire project
24	DIV BY 0	A division error has occurred.	Possible Causes: ■ Division by 0. ■ The result of a division does not fit in the result register. Solution: ■ Correct programming error.
25	DIAS ERROR	While accessing a DIAS module, an error has occurred.	Hardware problem
26	WAIT	The CPU is busy.	Info

Number	Message	Definition	Cause/Solution
27	OP PROG	The operating system is currently being reprogrammed.	Info
28	OP INSTALLED	The operating system has been reinstalled.	Info
29	OS TOO LONG	The operating system cannot be loaded; too little memory.	Restart, report error to SIGMATEK.
30	NO OPERATING SYSTEM	Boot loader message, no operating system found in RAM.	Restart, report error to SIGMATEK.
31	SEARCH FOR OS	The boot loader is searching for the operating system in RAM.	Restart, report error to SIGMATEK.
32	NO DEVICE	Reserved	
33	UNUSED CODE	Reserved	
34	MEM ERROR	The operating system loaded does not match the hardware configuration.	Solution: ■ Use the correct operating system version
35	MAX IO	Reserved	
36	MODULE LOAD ERROR	The LASAL Module or project cannot be loaded.	Solution: ■ Recompile and download the entire project
37	BOOTIMAGE FAILURE	A general error has occurred while loading the operating system.	Contact SIGMATEK
38	APPLMEM ERROR	An error has occurred in the application memory (user heap).	Solution: ■ Correct allocated memory access error
39	OFFLINE	This error does not occur in the control.	This error code is used in the programming system to show that there is no connection to the control.
40	APPL LOAD	Reserved	
41	APPL SAVE	Reserved	
44	VARAN MANAGER ERROR	An error number was entered in the VARAN manager and stopped the program.	Solution: ■ Read LogFile
45	VARAN ERROR	A required VARAN client was disconnected or a communication error has occurred.	Solution: ■ Read LogFile ■ Error tree

Number	Message	Definition	Cause/Solution
46	APPL-LOAD-ERROR	An error has occurred while loading the application.	Cause: - Application was deleted. Solution: - Reload the application into the control.
47	APPL-SAVE-ERROR	An error has occurred while attempting to save the application.	
50	ACCESS-EXCEPTION-ERROR	Read or write access of a restricted memory area. (I.e. writing to the NULL pointer).	Solution: Correct application errors
51	BOUND EXCEEDED	An exception error has occurred while accessing arrays. The memory area was overwritten by accessing an invalid element.	Solution: Correct application errors
52	PRIVILEGED INSTRUCTION	An unauthorized instruction for the current CPU level was given. For example, setting the segment register.	Cause: - The application has overwritten the application program code. Solution: - Correct application errors
53	FLOATING POINT ERROR	An error has occurred during a floating-point operation.	
60	DIAS-RISC-ERROR	Error from the Intelligent DIAS Master.	Restart, report error to SIGMATEK.
64	INTERNAL ERROR	An internal error has occurred, all applications are stopped.	Restart, report error to SIGMATEK.
65	FILE ERROR	An error has occurred during a file operation.	
66	DEBUG ASSERTION FAILED	Internal error	Restart, report error to SIGMATEK.
67	REALTIME RUNTIME	The total duration of all real-time objects exceeds the maximum time; the time cannot be configured. 2 ms for 386 CPUs 1 ms for all other CPUs	Solution: - Optimize the application's real-time task (RtWork). - Reduce the clock time for the real-time task of all objects. - Correct application errors - CPU is overloaded in real-time => use a higher capacity CPU.
68	BACKGROUND RUNTIME	The total time for all background objects exceeds the maximum time; the time can be configured using 2 system variables: - BTRuntime: -SWBTRuntime: pre-selected value for the runtime counter	Solution: - Optimize the application's background task (background) - Use higher capacity CPU - Set SWBTRuntime correctly

Number	Message	Definition	Cause/Solution
70	C-DIAS ERROR	A connection error with a C-DIAS module has occurred.	Cause: ■ The cause of the error is documented in the log file Solution: ■ This depends on the cause
72	S-DIAS ERROR	A connection error with an S-DIAS module has occurred.	Possible Causes: ■ Real network does not match the project ■ S-DIAS client is defective Solution: ■ Analyze log file
75	SRAM ERROR	An error occurred while initializing, reading or writing SRAM data.	Possible Causes: ■ SRAM configured incorrectly ■ Battery for powering the internal program memory is empty Solution: ■ Analyze log file (Event00.log, Event19.log) ■ Check configuration ■ Exchange battery for powering the internal program memory
95	USER DEFINED 0	User-definable code.	
96	USER DEFINED 1	User-definable code.	
97	USER DEFINED 2	User-definable code.	
98	USER DEFINED 3	User-definable code.	
99	USER DEFINED 4	User-definable code.	
100	C_INIT	Initialization start; the configuration is run.	
101	C_RUNRAM	The LASAL project was successfully started from RAM.	
102	C_RUNROM	The LASAL project was successfully started from ROM.	
103	C_RUNTIME		
104	C_READY	The CPU is ready for operation.	
105	C_OK	The CPU is ready for operation.	
106	C_UNKNOWN_CID	An unknown object from a stand-alone or embedded object, or an unknown base class was detected.	

Number	Message	Definition	Cause/Solution
107	C_UNKNOWN_CONSTR	The operating system class cannot be created; the operating system is probably wrong.	
108	C_UNKNOWN_OBJECT	Indicates an unknown object in an interpreter program; more the one DCC080 object.	
109	C_UNKNOWN_CHNL	The hardware module number is greater than 60.	
110	C_WRONG_CONNECT	No connection to the required channels.	
111	C_WRONG_ATTR	Wrong server attributes.	
112	C_SYNTAX_ERROR	Non-specific error. Recompile and download all project sections.	
113	C_NO_FILE_OPEN	An attempt was made to open an unknown table.	
114	C_OUTOF_NEAR	Memory allocation failed	
115	C_OUT OF_FAR	Memory allocation failed	
116	C_INCOMAPTIBLE	An object with the same name already exists but has a different class.	
117	C_COMPATIBLE	An object with the same name and class exists but must be updated.	
224	LINKING	The application is currently linking.	
225	LINKING ERROR	An error has occurred while linking.	
226	LINKING DONE	Linking is complete.	
230	OP BURN	The operating system is currently being burned into the Flash memory.	
231	OP BURN FAIL	An error has occurred while burning the operating system.	
232	OP INSTALL	The operating system is currently being installed.	
240	USV-WAIT	The power supply was disconnected; the UPS is active. The system is shutdown.	
241	REBOOT	The operating system is restarted.	

Number	Message	Definition	Cause/Solution
242	LSL SAVE		
243	LSL LOAD		
252	CONTINUE		
253	PRERUN	The application is started.	
254	PRERESET	The application is ended.	
255	CONNECTION BREAK		

12 Transport/Storage

This device contains sensitive electronics. During transport and storage, high mechanical stress must therefore be avoided.

For storage and transport, the same values for humidity and vibration as for operation must be maintained!

Temperature and humidity fluctuations may occur during transport. Ensure that no moisture condenses in or on the device, by allowing the device to acclimate to the room temperature while turned off.

When sent, the device should be transported in the original packaging if possible. Otherwise, packaging should be selected that sufficiently protects the product from external mechanical influences. Such as cardboard filled with air cushioning.

13 Storage

When not in use, store the device according to the storage conditions. See chapter 12 Transport/Storage.

INFORMATION



During storage, ensure that all protective covers (if available) are placed correctly, so that no contamination, foreign bodies or fluids enter the device.

The existing battery in the device must be replaced after approx. 1,5 year/s. If the device is to be stored longer, the battery must be removed to prevent leakage.

14 Maintenance

During maintenance as well as servicing, observe the safety instructions from chapter 2 Basic Safety Directives.

14.1 Cleaning and Disinfecting the Touch Screen

CAUTION



Before cleaning and disinfecting the touch screen, it must first be deactivated; either by turning off the terminal or by disabling the touch screen via the application to avoid unintentionally activating functions or commands!

Avant de nettoyer et de désinfecter l'écran tactile, il faut d'abord le désactiver; soit en éteignant le terminal, soit en désactivant l'écran tactile via l'application pour éviter d'activer involontairement des fonctions ou des commandes!

The touch screen can only be cleaned with a soft, damp cloth. To dampen the cloth, a mild cleaning solution such as antistatic foam cleaner is recommended. To avoid fluids/cleaning solutions from getting into the housing, the device must not be sprayed directly. To clean, no erosive cleaning solutions, chemicals, abrasive cleansers or hard objects that can scratch or damage the touch screen may be used. The use of steam jets or compressed air is prohibited.

For disinfection, surface disinfectants on alcohol basis, which do not contain re-fattening agents, can be used. The disinfectant used must not leave any residues on the touch screen to ensure proper functioning of the touch screen.

WARNING



If the device is contaminated with toxic or erosive chemicals, it must be carefully cleaned as quickly as possible to prevent personal injury and machine damage!

Si l'appareil est contaminé par des produits chimiques toxiques ou érosifs, il doit être soigneusement nettoyé le plus rapidement possible afin d'éviter des dommages corporels et matériels!

INFORMATION



To ensure the optimal function of the device, the touch screen should be cleaned at regular intervals!

14.2 Service

This product was constructed for low-maintenance operation.

14.2.1 Calibrating the Touch Screen

The touch screen is calibrated at the factory. You should therefore only recalibrate the touch screen when press-point changes are noticed.

This can be achieved via the following command (depending on the operating system) or the application, if the application engineer has provided the option.

```
calib
```

14.3 Repair

In the event of a defect/repair, send the device with a detailed error description to the address listed at the beginning of this document.

For transport conditions, see chapter 12 Transport/Storage.

CAUTION



Danger of injury from damaged components!

- Damage to the device, especially the touch screen, poses a cut hazard. In such a case, use safety gloves.

Risque de blessure par des composants endommagés !

- Les dommages à l'appareil, en particulier à l'écran tactile, présentent un risque de coupure. Dans ce cas, utilisez des gants de sécurité.

15 Buffer Battery

A Lithium battery is installed at the manufacturer.

The battery has enough capacity to preserve data in the absence of a supply voltage for up to circa 1,5 year/s.

	COMPANY	DATA
Lithium battery	RENATA	3.0 V/225 mAh

INFORMATION



Battery order number: 01-690-055

Use type CR2032 batteries from RENATA only.

WARNING



Danger of fire and explosion!

- Battery may explode if mistreated. Do not recharge, disassemble or dispose of in fire.
- Replace battery with cat. no. CR2032 manufactured by RENATA only. Use of another battery may present a risk of fire or explosion. See instruction manual for safety instructions.

Danger d'incendie et d'explosion !

- La batterie peut exploser si elle n'est pas manipulée correctement.
- Ne pas la recharger, la démonter ou la jeter au feu. Ne remplacez la pile que par la référence CR2032, fabriquée par RENATA. L'utilisation d'une autre pile présente un risque d'incendie ou d'explosion. Vous trouverez les consignes de sécurité dans le mode d'emploi.

15.1 Data Retention Battery Change

The exchangeable buffer battery ensures that the following data is preserved in the absence of a supply voltage:

- Time

If the battery is empty, the following settings are reset or data is deleted:

- Time (reset to default value)

16 Display „Burn-In“ Effect

The “Burn-In” effect describes a pattern burned into the display after displaying the same contents over a longer period of time (e.g. a single screen).

This effect is also described mostly as “image sticking”, “memory effect/sticking” or “ghost image”.

Here, a distinction is made between a temporary and permanent effect, while the temporary effect is eliminated by switching off the screen for a longer period of time or by displaying dynamic content, serious cases of burn-in can lead to permanent damage to the display.

This effect can have the following causes:

- Operation without a screen saver
- The same contents displayed over a longer time period (e.g. a single screen)
- Operation at high environmental temperatures
- Operation above specifications

The effect can be avoided/reduced by the following actions:

- Using a screen saver
- Deactivating the display when not in use (e.g. screen display black)
- Continuously changing screen content (e.g. video)

INFORMATION



Deactivating the display backlighting only does not prevent Burn-In!

16.1 Screen Saver

The device has an integrated screen saver, which is activated by default and turns off the screen after 60 minutes of inactivity. The screen can be reactivated with an input via the touch screen or a USB operating device. The wait time for the screen saver can be adjusted in the application via the HW class. This change is only active as long as the device is running the application, in Reset mode, the 60-minute default setting is restored.

17 Disposal



INFORMATION

Should you need to dispose of the device, the national regulations for disposal must be followed.

The device appliance must not be disposed of as household waste.



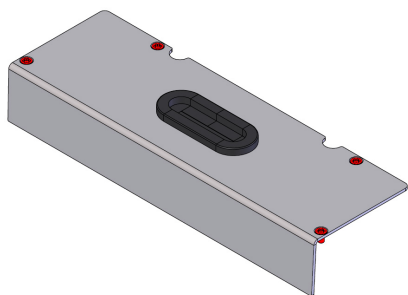
18 Accessories

18.1 Touch Pen

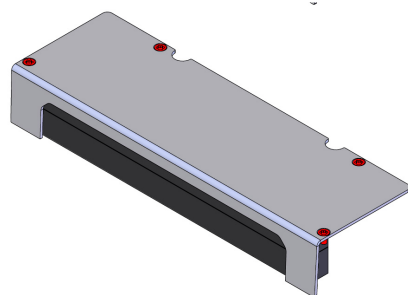


Description	Order Number
Touch pen with holder V3	01-690-059-3

18.2 Interface Cover



Description	Order Number
Interface cover with cable outlet to the rear	01-237-1020-Z1



Description	Order Number
Interface cover with cable outlet at the bottom	01-237-1020-Z2

18.3 Battery



Description	Order Number
Lithium battery RENATA	01-690-055

19 Application Information

19.1 Storage Media

The operating system and customer application are stored on the internal storage device.

INFORMATION



At least 1 Gbyte of the total memory must be reserved for the update process (packages).

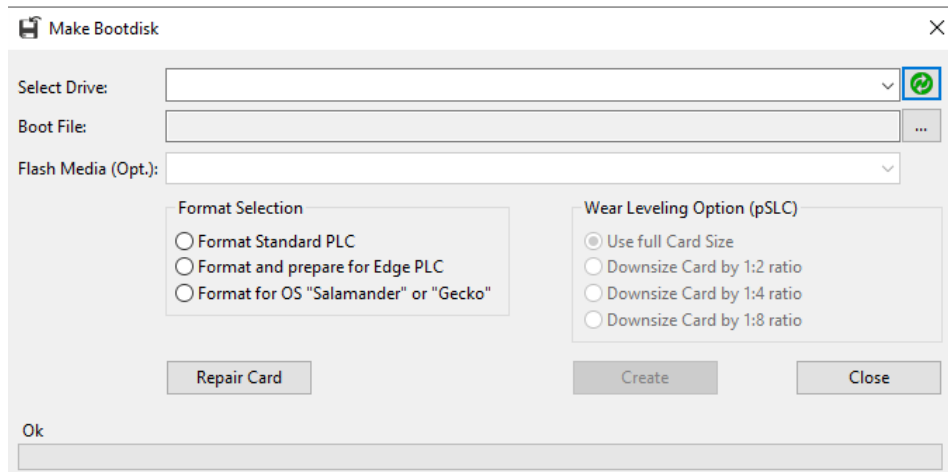
To ensure longevity of the memory, writing cyclic data to the internal storage medium should be avoided (lifespan drastically reduced). For cyclic writing, an external storage medium (e.g. microSD card or USB stick, depending on the respective device) from SIGMATEK must be used.

Errors resulting from the use of storage media from other manufacturers are excluded from support.

19.1.1 Create Boot Media (Make Bootdisk)

To create a boot medium with a SIGMATEK operating system, the PlcDiag function “Make Bootdisk” must be used. For the corresponding formatting of the storage medium, the storage medium identifier must be entered in addition to the operating system image.

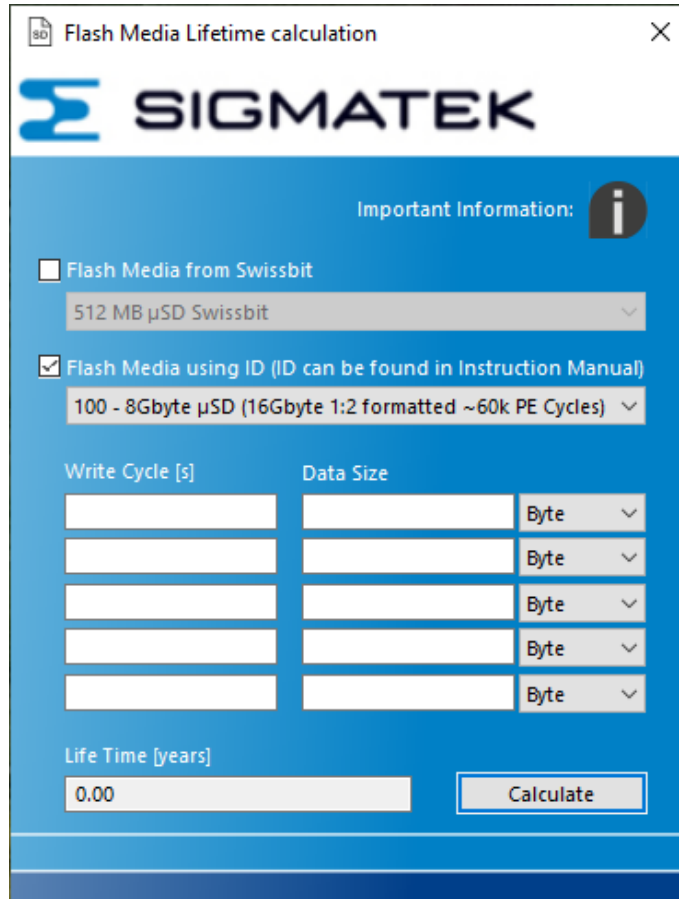
HW version	Storage media identification	Storage media designation
≥ HW: 1.00	202 (M.2 SATA SSD)	128-Gbyte M.2 SSD (1:1 formatted ~3k P/E cycles)



Customer-specific data can then be copied to the storage medium.

19.1.2 Lifetime Calculation (Flash Media Lifetime Calculation)

The life span of the internally installed storage medium can be calculated using the Flash Media Lifetime Calculation Tool. This is a theoretical guideline value. The storage medium ID must be entered to ensure the correct selection. The current status of the storage medium can be read out via the hardware class “PLC_Info” using the “SDCardHealth” server.



The screenshot shows a software window titled "Flash Media Lifetime calculation" with the SIGMATEK logo. It features an "Important Information" icon. There are two main selection options: "Flash Media from Swissbit" (unchecked) and "Flash Media using ID (ID can be found in Instruction Manual)" (checked). Under the checked option, a dropdown menu shows "100 - 8Gbyte µSD (16Gbyte 1:2 formatted ~60k PE Cycles)". Below this, there is a table for inputting write cycles and data sizes. The table has two columns: "Write Cycle [s]" and "Data Size". The "Data Size" column includes a dropdown menu currently set to "Byte". At the bottom, there is a "Life Time [years]" field showing "0.00" and a "Calculate" button.

Write Cycle [s]	Data Size
	Byte
	Byte
	Byte
	Byte
	Byte

Life Time [years]: 0.00

Calculate

INFORMATION



These extended functions of Make Bootdisk and Flash Media Lifetime Calculation are available from LASAL CLASS 2 version 02.02.244.

Changes Chart

Change date	Affected page(s)	Chapter	Note
27.05.2026	36	15 Buffer Battery	Period changed to 1.5 years
28.07.2026	16	6.1 Rear Connectors	HDMI Information added
17.08.2026	10	5.1 Performance Data	Changed to at least 4 GB of RAM
	19	6.3 Status Display LEDs	Information added